

FACILITY MANAGEMENT

DESIGN AND CONSTRUCTION

>> **HARD FACILITY MANAGEMENT**

SOFT FACILITY MANAGEMENT

BUILDING AUTOMATION

EVENT IT

SECURITY AND COMMUNICATIONS SYSTEMS CONSULTING, DESIGN, MAINTENANCE, INSPECTION AND REPAIR

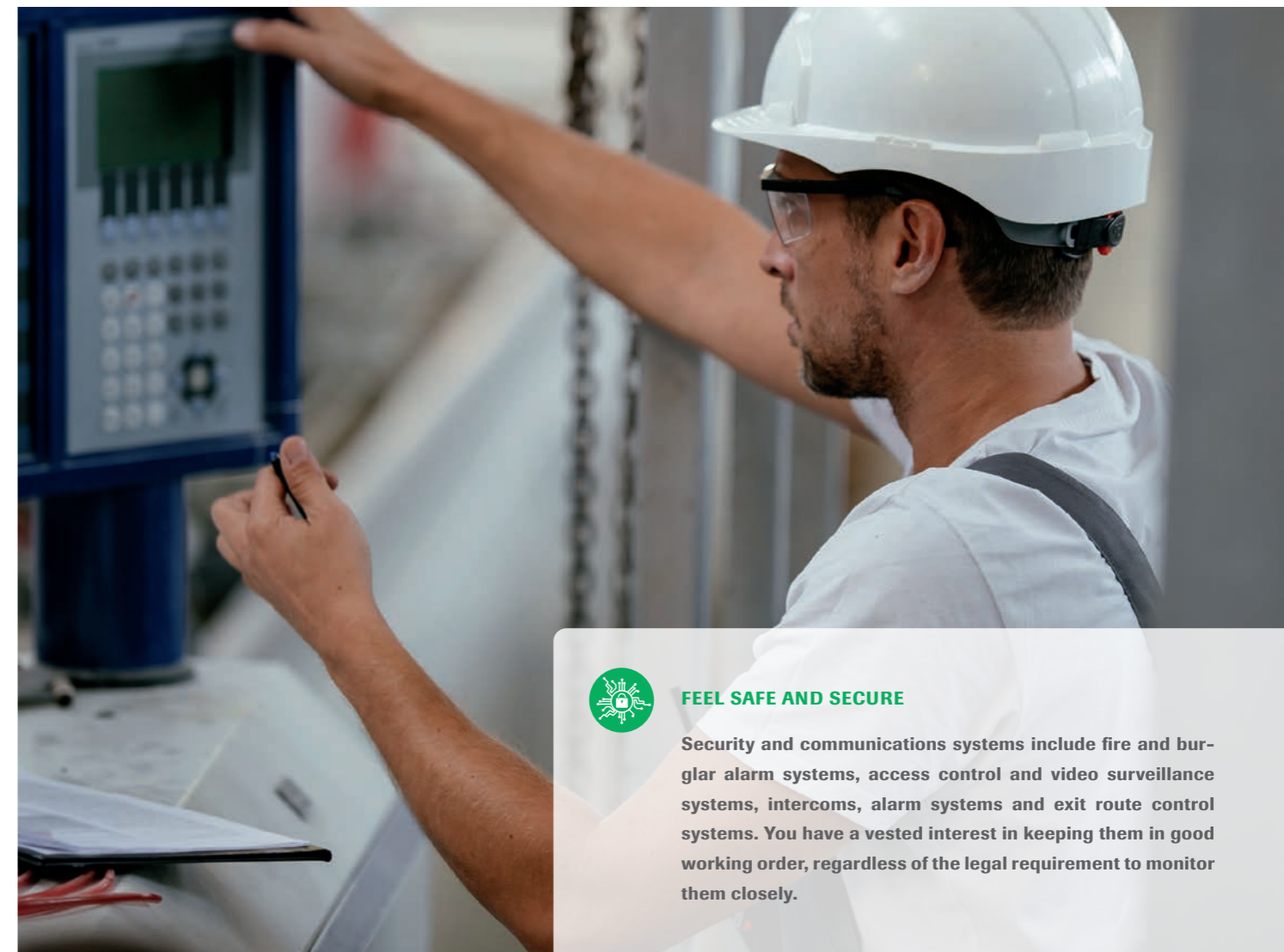
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FEEL SAFE AND SECURE

Security and communications systems include fire and burglar alarm systems, access control and video surveillance systems, intercoms, alarm systems and exit route control systems. You have a vested interest in keeping them in good working order, regardless of the legal requirement to monitor them closely.

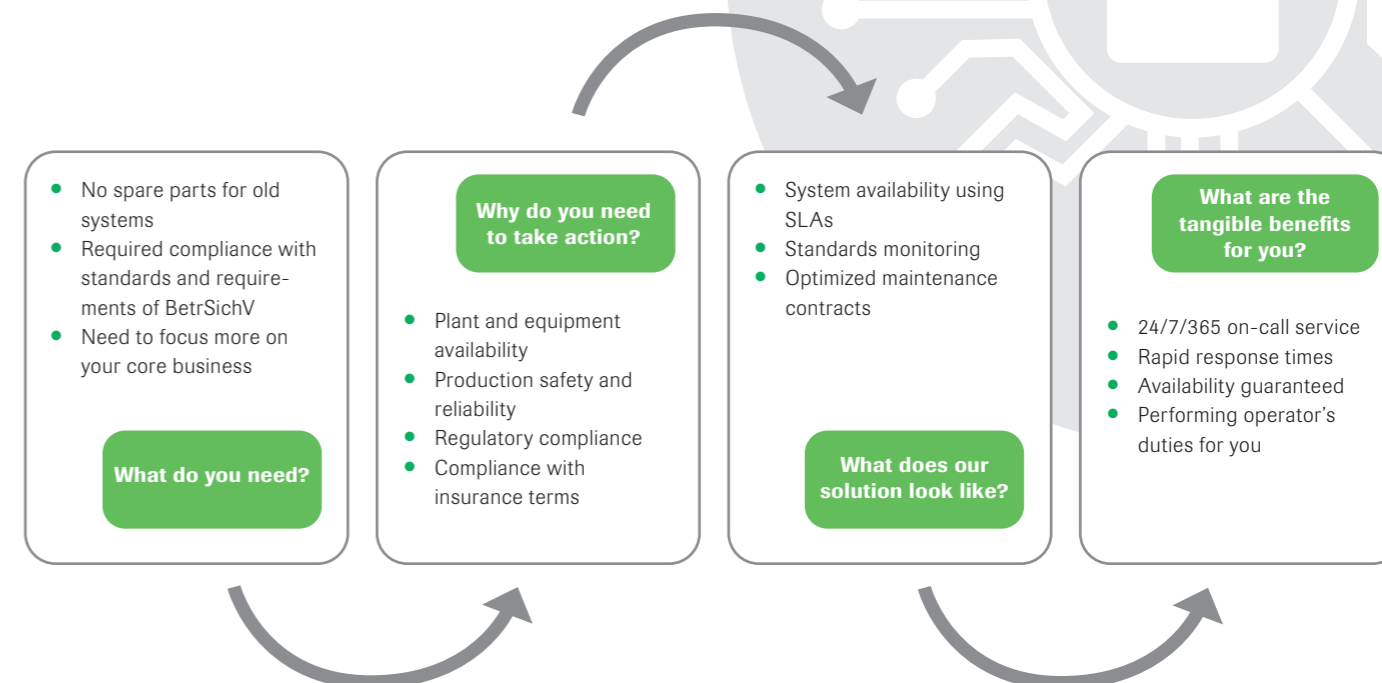
SECURE ACROSS THE BOARD: WHEN SYSTEMS SAVE LIVES

Proper servicing and maintenance of these systems is important for many reasons, not just your own operational performance. It is required by many insurance policies as well. You may also need to take action if your systems are dated and spare parts are hard to find. You can have various service providers maintain the individual systems, but that is an unwieldy solution that may bog down your procurement processes.

Our service solution can begin with a thorough consultation, if you wish. We will help you develop a service and maintenance plan with service schedules that flexibly dovetail with your company's situation. Need to convert, expand or replace your systems? We can provide any expertise you may need. And if something unexpectedly breaks down, we will immediately repair it professionally. Our experts will reliably document the compliance of scheduled and completed work with all legal requirements.

With our extensive expertise, ultra-fast response times and transparent service delivery, documentation and range of solutions, we can turn systems operation into something entirely predictable. Infraserv Höchst will handle all the operator's responsibilities for you. Your equipment investments are protected, your production processes secured: You can devote your full attention to your core business.

YOUR REQUIREMENTS – OUR VISION



OUR SERVICE PORTFOLIO IN DETAIL

- Regularly performing professional maintenance and inspections based on an inspection plan tailored to the system
- Checking all components against the Infraserv Höchst checklist in conformity with all applicable laws, DIN standards and VDE guidelines
- Adjusting, readjusting and calibrating devices and components
- Cleaning and maintaining system components
- Replacing wearing parts
- Tripping the systems
- Assessing the structural situation
- Conducting visual inspections
- Inventorying systems and components
- Checking the power supply
- Testing all detectors, terminal devices, alarm and control equipment
- Preparing the test report
- Transparently documenting the current baseline
- Our customer service team is available 24 hours a day, 365 days a year
- Keeping customers updated on legal requirements/changes
- Advocating for customers vis-à-vis government agencies
- Modernizing equipment and advising on optimization strategies

OPTIONAL AND MIX-AND-MATCH ADD-ON SERVICES

- Conducting risk analyses/assessments to potentially reduce maintenance intervals
- Testing systems and equipment in accordance with the Hesse Technical Testing Regulation (TPrüfVO)
- Connecting alarm systems to our emergency dispatch center
- Troubleshooting and repairing systems on a time-and-materials basis
- Stocking spare/wearing parts
- Ordering and supplying individual spare parts
- Assisting with government acceptance inspections
- Measuring noise levels
- Replacing fire detection and alarm systems pursuant to DIN 14675
- Assessing system condition under commercial and technical (safety) criteria
- Designing and installing new systems
- Upgrading and replacing current systems
- Issuing reports customized for each customer

YOUR BENEFITS:

- Infraserv Höchst is a DIN 14675-certified installer and maintainer of fire detection and alarm systems
- Compliance with all laws and regulations while handing off operator responsibilities
- Close collaboration with expert witnesses and government officials when converting or modernizing systems
- Avoiding downtime
- Predictable maintenance, inspection and repair costs (system operation)
- Close coordination with the functional department
- Transparent, reliable service delivery, documentation and solution range
- 24/7/365 on-call service
- Guaranteed availability